

## A black, compact, fanless industrial PC with two antennas. The front panel features a large ventilation grille. The rear panel is equipped with various ports: a power jack, a red power button, a green power LED, a pink MIC-IN port, a green LINE-OUT port, an HDMI port, a DP port, a Restore button, a LAN port, three USB ports, a COM port, and a Type-C port. Two black antennas are attached to the top of the device.

**Q4: USB devices cannot be recognized**

- Check the front USB ports of the OPS;
- Confirm that the USB controller is enabled in the BIOS.

**Q5: The OPS shows repeated blue screens**

- Check the most likely causes first: poor memory contact, SSD failure, overheating, unstable power supply;
- Suggested steps: reseat the memory modules, clean the air ducts, and test with a replacement SSD.

**Q6: No touch response from the PC**

- Check whether the Android system channel of the display is working properly;
- Check whether Windows is lagging or has crashed;
- Plug in a mouse to check whether the touch driver is working properly;
- Restart the computer / restore the system — if the problem persists, conclude that the PC hardware is faulty.

**Q7: Cannot access the network**

- Check whether the network cable is working properly;
- Check whether the network indicator light is on;
- Check the network adapter (NIC) driver;
- Check the MAC/IP address settings;
- Restore the system — if the problem persists, conclude that the PC hardware is faulty.

**Q8: No audio**

- Check whether the Android system channel of the display is OK;
- Check whether the audio driver is working properly;
- Check the display / Windows audio settings;
- Restore the system — if the problem persists, conclude that the PC hardware is faulty.